

Cancellation Policy



Here at Paws in the Bath, we have a 24 hour cancellation/rescheduling policy.

Your appointments are very important to us as they are reserved especially for your pet.

We understand that personal things can come up and adjustments may be necessary.

Cancellations within 24 hours are difficult to fill, which is why we have implemented this policy.

When last minute notices are given, you are preventing other clients from being able to fit into that time slot.

NO –SHOWS

When an appointment is scheduled and you do not show up, you are marked as a No-Show in our computer system. After your first No-Show you will be required to pay a \$30.00 No Show Fee to book your next appointment.

LATE ARRIVAL

We understand that life happens. If for any reason you believe you will be arriving late to your appointment PLEASE call us! We work hard to schedule the necessary amount of time needed for each service. Accommodating late arrivals is sometimes impossible without disrupting other clients scheduled that day. Please be aware that if you do arrive late, we cannot guarantee that your pet's groom can be performed that day. In some cases, tardiness may require rescheduling your appointment for another day.